

Your summarized rental terms and conditions

- 1) Rental Agreement.** This Agreement defines the relationships between Rental Virbus d.o.o. (Rental Virbus Ltd.), Oreskovicova 21, Zagreb, VAT ID: 22673155981 (hereinafter: the Owner) and the Renters whose information is specified in the signature of this Agreement (hereinafter: the Renters). Rental Virbus d.o.o. is a Licensee of Budget Rent a Car in Croatia. The Owner shall make available, and the Renters shall receive the vehicle in question for use, specified on the first page of this Agreement in the chapter "Vehicle Details", under the terms and conditions specified below in the Rental Agreement. The Renters may also contract the purchase of optional extras. All agreed optional extras are stated in the Rental Agreement.
- 2) The Vehicle.** The Owner must provide the vehicle and all mandatory safety equipment in a roadworthy condition, properly taxed and licensed. Within Europe, the Owner must provide vehicles with mandatory third party liability insurance. The Renters are not a third party for these purposes and is not covered by this insurance. The Renters must return the vehicle and optional extras in the same condition as provided, excepting fair wear and tear. Please check the vehicle thoroughly before you drive away. Please ask us to rectify the vehicle condition report if there is any unrecorded damage, if the fuel levels are marked incorrectly, if the vehicle registration, insurance certificates, incident report form or any mandatory safety or security equipment is not present in the vehicle.
- 3) Rental Period.** The Renters are responsible for the vehicle and any optional extras for the duration of the rental period:
 - a) The rental period starts on the date of signing the Rental Agreement and inspection and takeover of the vehicle, in a roadworthy and appropriate for contracted use, by the Renters. Vehicle rental ends upon return of the vehicle, when the Owner acknowledges that the vehicle and keys have been received and the Vehicle Return Agreement has been signed.
 - b) The Renters must return the vehicle during office hours to a return agent at the agreed return rental location. If the Renters choose to drop off the vehicle out of hours or if they leave before the Owner inspects the vehicle, they do so at their own risk and remain responsible. For any additional vehicle takeover after 22:00 hours, an additional fee (MLA) shall be charged in amount of HRK 300.00 according to applicable price list.
 - c) If the Renters use the service of transfer to and/or vehicle takeover at the agreed location, they are responsible for the vehicle once it has been delivered and until the time of vehicle takeover.
- 4) Costs.** The Renters must pay the amounts on the Rental Agreement for the vehicle for the rental period. The Renters shall pay for any extensions to the rental period including for optional extras that they agreed to. The Renters shall pay for theft and damage costs, special cleaning charges, towing fees, toll charges, parking, traffic or other fines and charges and related administration and processing fees, if due in accordance with these terms and conditions.
- 5) Vehicle Use.** The Renters must (i) exercise all reasonable care and skill when using the vehicle, (ii) use the vehicle according to the laws of the country in which they are driving, (iii) use the vehicle in a lawful manner and for lawful purposes, (iv) use the correct fuel, (v) lock the vehicle when they are not using it and ensure that all windows, roof openings, removable components or doors are properly closed, (vi) stop using the vehicle immediately if car parts or road are properly closed, they become aware of a fault with the vehicle, (vii) do not use the vehicle for any commercial purposes, for any motor sport (racing or professional), or a related activity, off-road, use the vehicle under the influence of alcohol, drugs, narcotics or other intoxicating substances that could reduce awareness or ability to react, low another vehicle or trailer, transport flammable explosives or other combustible materials, except for mineral essence oils or similar products as provided by applicable law (or as set out in the Location Specific Conditions) and fuel or gas necessary for the operation of the vehicle, (viii) allow any person other than an authorized driver to use the vehicle, (ix) The Renters may only drive the vehicle in the member state registration outside the EU or a vehicle with a non-EU member state registration into an EU member state, you must not use the vehicle in the foreign country for longer than is allowed according to the applicable laws. The Renters shall meet general requirements, i.e. legal restrictions of the Republic of Croatia concerning the minimum age of the registered driver (up to 24 years for driving vehicles with engines exceeding 80 kW or 105 hp) and shall adhere to the legal speed limit. The Agreement stipulates a minimum of 1 year of driving experience.
- 6) Accidents, Theft and Damage.** The Renters shall notify: (i) the police immediately and (ii) the Owner, within 48 hours, if the vehicle has been involved in an accident or damage event, even if no third party was involved. If the vehicle is lost, stolen or damaged, the Renters shall, to the extent the law allows, pay the excess stated in this Rental Agreement, and damage or theft processing fees (unless they have purchased additional waivers to further reduce the excess). The excess will not apply in the circumstances set out in chapter 7 of this Agreement. The Owner shall collect the deductible and other costs incurred by a party who is guilty of a fault, if the Renters can prove that damage, theft or loss was not incurred due to their action, intentional violation, fraud or gross negligence (to the extent that these laws are used in accordance with applicable laws). The Renters must provide the Owner with a properly completed incident report form, including the contact details of the other parties involved, within 48 hours of the traffic accident. To the extent the law allows, we will charge a fee to cover incurred costs. You are not liable for any loss or damage charges to the extent attributable to our failure to maintain the vehicle or covered under a manufacturer warranty.
- 7) Waivers.** Waivers reduce the amount the Renters has to pay to the stated excess if the vehicle is damaged or stolen. Within Europe, our rates include a basic level of waiver and we will not charge you more than your stated excess. You can further reduce the excess by purchasing additional waivers. Your excess will not apply if the loss or damage is attributable to: (i) your deliberate or fraudulent act, omission or gross negligence to the extent that such terms are used under the applicable law, or (ii) a deliberate breach of sections 5 (Vehicle Use) and 6 (Accidents, Thefts and Damage).
- If the Renters's excess does not apply, the Owner will be entitled to claim losses or damages against them in an amount equal to the severity of the negligence up to the full amount of the damage or loss that has occurred or will incur (whichever is the greater), to the extent allowed under applicable law.
- 8) Fines and Charges.** The Renters must pay for any parking charges or traffic fines incurred during the rental period related to their use of the vehicle. The Renters must pay our processing fee to cover our time in dealing with these fines or charges, unless they are able to show that no loss or damage has occurred or if incurred, significantly lower than the processing fee. Processing fees are as follows: Damage – HRK 380.00; Parking or traffic violations – HRK 250.00; Lost documents or keys – HRK 1.400.00; Failure to fill up the fuel tank – HRK 350.00; Car cleaning charge 450.00 HRK.
- 9) Fuel.** The Renters must bring the vehicle back with the same amount of fuel as was in the vehicle at time of pick-up unless they have purchased optional Fuel Up Front. If the Renters do not return the vehicle with the same amount of fuel, they must pay for the fuel they have used at our "Pay on Return" fuel rate. If they return less than the distance shown in the Fuel Charges section (EZ Fuel Charge) of the Rental Agreement, unless they are able to show that no loss or damage has occurred or if incurred, is significantly lower than our EZ Fuel Charge, if the Renters has purchased optional Fuel Up Front, they do not need to fill the tank before they return the vehicle. The Owner does not refund for unused fuel if you purchase optional Fuel Up Front, unless you return the vehicle with a full tank of fuel, in which case we will refund the Fuel Up Front charge.
- 10) Additional Drivers and Passengers.** The Renters are responsible for ensuring that any additional driver you have added to the Rental Agreement or any passengers that you allow in the vehicle observe these terms and conditions. The Renters are responsible for any costs or charges incurred because an additional driver or passenger does not comply with the terms and conditions. The excess may not apply if the loss or damage is because of the additional driver's passenger's deliberate or fraudulent act, omission or gross negligence to the extent that such terms are used under the applicable law or (ii) a deliberate breach of sections 5 and 6.
- 11) Changes to your Rental.** The Renters must pay for any increase in price if there is a change of the rental period or if the agreed mileage is exceeded. The Renters must pay a one-way fee if they return the vehicle to a different location than the pickup. Any unilateral alteration of this Rental Agreement by the Renters will be charged in the amount of HRK 350.00 + any other additional costs under the Rental Agreement.
- 12) Early Returns.** If you return the vehicle and any optional extras early, you will lose the benefit of any special offers if you no longer meet their requirements. This may result in the final rental price being increased. The Owner does not refund for any unused days of rental.
- 13) Late Returns.** Unless agreed differently, the Renters must return the vehicle and any optional extras at the time, date and location stated in this Rental Agreement. The Renters must notify the Owner of any changes and modifications different from the Rental Agreement, in the event of a late vehicle return, the Renters must pay for an extra day's rental for the vehicle and any optional extras plus a late return processing fee for each day/part of a day they are late.
- 14) Pre-Authorization.** The Owner pre-authorizes an amount on the Renters's Payment card and retains the reservation of the amount on the payment card. The Renters must ensure there are sufficient funds available, as the payment will be processed only at the end of the rental. If the Renters pays with a payment card other than the one they used when taking over the vehicle, the refund of held funds may take between 14 and 30 days, depending on the procedures of the process Bank.
- 15) Payments.** If you have chosen to pay in a currency other than the currency in the Owner's country, automatic currency conversion is performed according to the valid rate at that date. When you sign the Rental Agreement, you are agreeing for us to charge all the costs you incurred during the rental period to your payment card.
- 16) Tracking.** Vehicles may be fitted with geolocation systems and tracking devices to locate our vehicles in case a vehicle is stolen or returned to the rental location, or to locate a vehicle in case of accident or breakdown.
- 17) Personal Data Processing.** We process your personal data only for legitimate purposes to: (a) provide you with rental services; and (b) provide related product services where applicable. We process personal data in a secure, transparent and lawful way, in accordance with the purpose of processing. We collect your information when you are a user of our services. We collect data on the basis of the Rental Agreement. All information on personal data processing and all of your rights regarding processing of your personal data can be found in the "Privacy Policy and Personal Data Protection Policy" published on our website.
- By signing this Agreement, you agree to processing your personal data by a processor, where applicable. There is a possibility to disclose your personal data in accordance with the legal provisions, if there is a request by state authorities that is in compliance with the applicable law, the judiciary, in accordance with agreed obligations, vehicle rental services, and the end user of the vehicle rental information. Your rental information is electronically processed by Wizard Co., Inc., owner of the application system for reservation, located in the United States of America. All personal data processing is carried out only to the extent necessary to process your booking through the reservation system.
- You have a legal right to access the personal data we hold about you (in accordance with the Privacy Policy and Personal Data Protection Policy), and the right to correct, delete, transfer, file a complaint, appeal or limit the processing, in accordance with the legal regulations. The processor of personal data is the vehicle rental provider, as specified in this Rental Agreement.
- Prior to accessing the data, we are obliged to establish the identity of the applicant and the justification of the request itself. In case of doubt, we may request additional information to verify your identity. If we are legally required to reject your request, we will do so and notify you of the reasons.
- 18) Lost Property.** The Owner must contact the Renters if they find any personal belongings in the vehicle. Any items containing personal or financial information will be disposed of within 28 days in accordance with our privacy policies and the terms and conditions of rental. All other items will be disposed of within 3 months.
- 19) Applicable law.** The applicable law governing the Agreement between the Parties to the Agreement will be the law applicable in the country where you picked up the vehicle and where the Rental Agreement was entered into.
- 20) Additional options.** The prices for optional services: Cross border insurance – HRK 625.00; Winterization fee – HRK 100.00; GPS, satellite navigation – GPS, CBS and CSS, snow chains – SMC, winter tires – STR, internet, Wi-Fi, young driver – RSN, additional assistance, roadside assistance on islands, and ferry insurance – RSN).
- 21) Non-cancellation fee.** If you do not cancel your booking before the reservation date and time shown in booking and fail to pick up your vehicle within 24 hours from that time, the non-cancellation fee will be applied. Depending on the country of rental, this fee will be in the amount of GBP 50, EUR 65, CHF 76, or an equivalent amount in your local currency.
- 22) Legal regulations.** All prices stated in this Agreement are net prices without the Value Added tax. Amounts of the Value Added Tax will be charged on services and products in accordance with the applicable legal regulations of the Republic of Croatia.

Budget®

Car Rental Contract

Rental Agreement Number : 657874442



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Driving License # ESXX50952240

Opening Hours 0700-2300
7 days

Vehicle Details

Vehicle Type Audi A3 SB 30 Tdi
Registration HR ZG5055IF
Colour Silver
Group Driven D
Transmission Manual
Fuel Type Diesel
Km at Start/End 10372

Fuel at Start



112

Your car is located at